

*We are delighted to be open again, and, with care, we believe it will be possible for you to have a safe and enjoyable holiday – though we can't guarantee the weather!*

We have looked at the risks, and are pleased to note that the chances of coming into contact with Covid-19 in Pembrokeshire are extremely low, and significantly less than in many parts of the UK.

Nevertheless, we are following as best we can the policies of local holiday letting agencies which are based on Welsh Guidance and Law. These policies are designed to ensure levels of safety and confidence for all, including guests and the local community, some of whom are understandably nervous about people coming into the area.

**Welsh Government Covid-19 Restrictions:** You already know that due to devolved powers, Welsh Government Covid-19 restrictions and laws differ from those in England. You can see the latest advice at <https://gov.wales/coronavirus-law>.

We ask you to commit to following these instructions, including maintaining social distancing with others, not inviting people outside your party into Erw Wen, and following the restrictions on group sizes – i.e. **that no more than 2 households are resident.**

- We would like you to provide (by return, or no later than two weeks before arrival) an up to date list of all those planning to stay. This is a requirement to assist with track and trace should it be necessary.
- On the evening before your arrival we request that you confirm in writing (email or text) that none of your party has had any symptoms for the past 14 days, nor are they in any way at risk, for example, having been told they have been in contact with someone with Covid-19, or travelling from a lockdown area.
- To allow our cleaner time for additional cleaning we regret having to ask you to **arrive after 5 pm, and to leave by 9 am** on the final day.
- Should any of your party feel unwell during their stay you must notify us immediately and your party should all return home.
- On departure, we also ask that you confirm that all in your party have been well during their stay.

We commit to telling you immediately if anyone who has stayed in Erw Wen before you has had symptoms, or is in any way at risk.

You are already bringing your own linen and towels, which will help ensure your safety. There are protectors on all mattresses, duvets and pillows.

If you decide to bring your own, please put ours back before you leave.

We advise you to also bring any other items you may need, such as your own sanitisation products.

You may wish to wash crockery, cutlery and kitchen equipment before use, though we obviously expect people to make sure that everything is clean before they leave.

There are additional instructions that you will find in Erw Wen on arrival, and we would be grateful if you would follow these.

**Finally**, because of the situation, we have had to remove some unnecessary equipment from the house, including some cushions, ornaments, books and games.

It looks much barer than before, for which we apologise.

Full details about the property are on our website at <https://erwwen.com>

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